

Dear Customers of Tellico Plains Water Department,

As most of you are aware water services were interrupted on May the 9th and 10th to a significant number of our customers. We would like you to attend a Town Hall discussion with the water department on **May 30th** at the community center in Tellico at 5:30 p.m. The purpose of the water department is to provide our customers with adequate quantity and quality of water and we failed to achieve our mission during this event. We are holding this forum to explain why so many of you did not have water on the 9th and 10th of May and the actions we are taking to keep an outage like this from occurring in the future. I have written a detailed after-action report which is now posted on our webpage available at <https://www.tellicoplainstn.com/water>.

I also feel it is my duty to notify you of another important issue occurring with the water system so the public is fully informed and not relying on hearsay from parties who could have ulterior motives. Tellico Plains has retained the services of Quist, Fitzpatrick, and Jarrad PLLC to represent the water department in an appeal of an administrative Order issued by the Tennessee Department of Environment and Conservation (TDEC). TDEC Issued an administrative Order fining Tellico Plains \$25,530 on March 19th. This Order is factually incorrect, relies on incorrect interpretations of regulations, fails to follow TDEC's own policies which determine when Orders are issued to water systems thereby making the Order arbitrary and capricious, and usurps the authority of the legislative and judicial branches of government by the executive. I sent a detailed letter to State Representative Mark Cochran on May 2nd which specifies all the problems with TDEC's Order and is also available on our website at <https://www.tellicoplainstn.com/water>.

I look forward to discussing these issues with our customers and will be happy to answer any questions you may have.

Sincerely,

Troy D. Taubert

Certified Operator Tellico Plains Water Plants

Roaring River Consulting